# What Is the Nova Scotia Patient Rights Advisor Service (PRAS)?

The Patient Rights Advisor
Service (PRAS) is an independent organization that offers advice and assistance under the Involuntary
Psychiatric Treatment Act (IPTA).
PRAS advisors offer their services to:

- psychiatric patients who have been involuntarily admitted
- psychiatric patients who are on a community treatment order
- psychiatric patients who are subject to a certificate of leave
- substitute decision makers (SDMs)
- any person undergoing an involuntary psychiatric assessment

#### What does the PRAS do?

The **PRAS** advisor's job is to make sure the patient and/or their SDM understand the patient's situation and the options available to them under the **IPTA**.

The advisor is available to

- meet with the patient and their SDM
- communicate in a fair, confidential, and non-judgmental way
- help the patient/SDM understand their situation

- help identify options for the patient
- help fill out a Form 12 to apply to the IPTA Review Board to have the patient's case reviewed
- help the patient apply for Nova Scotia Legal Aid (NSLA)
- attend the patient's hearing as patient support

**PRAS** advisors do not advocate for or represent the patient or the **SDM**. They are neutral and non-judgmental in all interactions. They also hold all information in strictest confidence.

#### Who can contact the PRAS?

The hospital will contact the **PRAS** when a patient is admitted involuntarily and whenever the patient's status changes. Once **PRAS** has been notified by the hospital, they will contact the patient/SDM as soon as possible.

Patients and their **SDMs** can also contact **PRAS** directly for advice.

**PRAS** does not limit the number of contacts they have with a patient/**SDM**. Their services are free of charge.



### **How can you contact PRAS?**

Patient Rights Advisory Service Email: <u>PRASADMIN@novascotia.ca</u>

## Any more questions?

You can contact any member of your care team at the hospital, your **NSLA** representative, or your **PRAS** advisor if you have any questions. Please record their information below for easy reference:

Position	Name	Telephone	Email
Attending Physician			
Assistant			
NSLA Lawyer			
Assistant			
Patient Rights Advisor			
Assistant			