
How to Deal with a Privacy Breach of Your Personal Information

There are several steps you can take to protect your information if you receive notification of a privacy breach or believe that that you've been the victim of identity theft:

- Call Equifax or TransUnion Canada to get a copy of Credit Report.
- If you suspect that your social insurance number is being used fraudulently, Service Canada advises filing a complaint with the police.
- Contact the Canadian Anti-Fraud Centre at 1-888-495-8501.
- Inform your bank and creditors by phone and in writing about any irregularities.
- Report any irregularities in your mail delivery to Canada Post, for example, opened envelopes, missing financial statements or documents.
- Visit a Service Canada Office and bring all the necessary documents with you proving fraud or misuse of your SIN.
- Fraud Alert: You may want to discuss with Equifax and TransUnion Canada whether you should have a fraud alert placed on your credit card report by contacting them using the contact information above.
- Alert the Canada Revenue Agency (CRA): You can report suspected fraud or identity theft with the CRA by calling them at 1-800-959-8281.
- For additional information on how to protect yourself,
 - [Identity theft and you - Office of the Privacy Commissioner of Canada](#)
 - [Protect Yourself Against Identity Theft - Canada.ca](#)